

Multilin G500 Advanced Substation Gateway

Firmware v4.0 Service Update G500-D2X_SMXA0_401_20240430_NVRAM MetaPackage Release Note

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Service Update Description

GE Vernova Grid Solutions releases Service Update **G500-D2X_SMXA0_401_20240430_NVRAM_MetaPackage** for G500 firmware version 4.0. This Service Update is released to address the following:

Added Features:

D2x Firmware SMXA0.401

- (1) Added support for D2x Apps NVRAM and Save Points on Power Fail.
- (2) Added support for D2x Redundancy WESMAINT Database Sync.

Mandatory/Recommended to apply on top of firmware v4.0:

Mandatory

Release Date:

April 30, 2024

Supported Firmware Versions:

This service update is designed to only be installed on G500 devices running firmware version 4.0.

CAUTION

Do not install this service update on any other firmware version as doing so may cause unpredictable system behavior.

Patch Information

Patch Name	G500-D2X_SMXA0_401_20240430_NVRAM_MetaPackage.7zip
SHA256	62587a09429411a750e3a873132340493756ee0c4b1a1f949a1c0689039fe854
MD5SUM	318ed39aac850ae092b5e0c207d913bc

Installation Instructions

Follow the instructions in the TN0128 “Enable NVRAM for G500-D2X Applications” Technical Note.

This document can be found on the Tech Support website. If you cannot locate it, please contact the GE Grid Solutions Product Support Team using one of the methods listed below.

Product Support

For questions or further product support, please contact the GE support team 24/7 using:

Region	E-mail	Telephone
Global Contact Centre	ga.support@GE.com	+44 1785 250070
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GE Vernova Grid Solutions web site

The G500 Web site provides fast access to technical information, such as manuals, release notes, firmware, and software. Visit us on the Web at: <https://www.governova.com/grid-solutions/>

Substation Automation technical support website

The Technical Support website provides fast access to technical information, such as manuals, release notes, firmware, software, technical notes, and more. Visit us on the Web at: http://sc.ge.com/*SASTechSupport

Document Revision History

Version	Revision	Date	Change Description
1.0	0	May 09, 2024	Document Created

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